

Attendance Sheet Guidelines

- Participants and Child Care Providers must adhere to Attendance Sheet Guidelines failure may result in reimbursement delays or no-issue of reimbursement
- Allow 21 calendar days for Attendance Sheets to be processed
- Attendance Sheets must be submitted no later than the 15th of the month after the child care has been provided.
- Attendance Sheets submitted after the due date will be considered past due, and may not be reimbursed (this may not apply to Stage 1 CalWORKs Child Care)
- Attendance Sheets for the month of June are due no later than July 15th of the same calendar year. Any Attendance Sheet submitted past July 15th will be considered past due, and may not be reimbursed (this does not apply to State 1 CalWORKs Child Care)
- Record the reason your child was absent from care on a daily basis
- See Hively Program Policies and Participation Procedures for more information
- Please abide by the abandonment policy (Title 5 § 18066.5) which states that I will notify Hively within seven consecutive calendar days that a family is not using services.

Licensed Providers Only

Reimbursement for Excused Absences and Best Interest Days

Excused Absences - Limit 10 per month

- Child or Parent Illness
- Quarantine
- Family emergency requiring parent and child to travel away from home
- Time spent away from home with parent or relative, as required by a court of law

Unexcused Absences (No payment is made for unexcused absences):

- All unexplained absences not identified as excused are considered unexcused
- Best Interest days that exceed the available 10 are considered unexcused absences
- Best Interest Days Limit 10 per year (July 1st June 30th)
- Vacation, school program, field trip, transportation problem, or any other reason not listed under excused absences that are in the best interest of the child

All Licensed Providers

Non-Operational Days are reimbursed – Limit 10 per year

Non-Licensed Providers

Non-Licensed Providers will be reimbursed for actual hours of care authorized by the payment program

Reimbursements issued by Hively are subject to adequate program funding