

# Impact Report



2022-23

# Who We Are

# At Hively, the family is at the center of all we do...

Hively is a multi-faceted social services agency which has been serving the lowest income families in Alameda County for over 45 years.

We support families through child care stipends and referrals, parent education classes, family resource navigation, and professional counseling services, while also providing access to daily essentials such as food, diapers and clothing.

More importantly, Hively provides families with a sense of community...someone to talk to, hear their stories, and help provide solutions. We provide more than child care assistance.

We provide stability; we provide hope; we provide belonging. WE ARE HIVELY



# Leadership Team

#### Mary Hekl

Chief Executive Officer

#### **Elaine Lenore**

Chief Financial Officer

#### **Mona Attia-Shirk**

VP, Programs

#### Candida Duperroir

VP, Community Services & Public Policy

# Sue Denny, LMFT

Director, Clinical Services

#### Jackie Senczyszyn

Director, People & Culture

# **Board of Directors**

# **Tracey Lewis Taylor**

**Board Chair** 

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Vice Chair

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# **Ammarah Maqsood**

**Board Member** 

# Martin N. Osuji

**Board Member** 

# **Gyre Renwick**

**Board Member** 

# **Billie Wenter**

**Board Member** 

**№ 3,237 CHILDREN ENROLLED IN SUBSIDY** 

762 additional children from previous year

1,310 CHILD CARE PROVIDERS

330 NEW Hively providers

6,335 CHILD CARE REFERRALS

"Hively has allowed me to have a family member watch over my son while I work, and I feel much more comfortable knowing he is safe."



"My husband is able to finish school while I work; we are so grateful!"



"My Family Support Specialist was very responsive and caring to my needs as a parent. She treated me with integrity and took me seriously. Thank you Hively for allowing me to be a better person and parent."



# Revenue

(in millions)

Grant Revenue- AP Contracts	\$33.05
Grant Revenue- R&R Contracts	1.18
Mental Health Revenue	0.30
Donations & Other Revenue	0.36

TOTAL REVENUE \$34.89

# **Expenses**

(in millions)

Provider Payments \$25.52
Other Payments to Providers 2.67
Other Program Expenses 4.92
Administration 1.78

TOTAL EXPENSES \$34.89



38%
Increase in
Revenue from

prior year

Building & Scaling for Continued **Growth...** 

**32 NEW STAFF HIRES** 

**8 NEW BOARD MEMBERS** 

**3 NEW LOCATIONS** 





The Heart of Hively

Family Resource Centers
Dublin & Oakland

Hively Family Resource Centers act as community hubs, a one-stop shop where families access not only daily essentials, but also the resources to help them move forward, all in a dignified, friendly and safe environment.



300+ more families served over prior year

- **№ 128,796 DIAPERS DISTRIBUTED**
- **№ 1,277 VISITS TO THE FRC**
- **→ 10 PARENT EDUCATION OR COMMUNITY-SERVING EVENTS**



"I received free monthly supplies of diapers and wipes until both of my children were potty-trained. I felt not only financial relief, but a huge dose of stress relief as well!" -Hively Parent

"I helped a parent who had her welfare money stolen. She came in and was surprised to find all of the resources that we offered here at the Oakland FRC. She was so thankful and felt so blessed to be able to get food, games, books, and other necessities for her and her children."

-Hannah, Program Assistant



"Hively understands the challenges of the business. I appreciate gathering with other providers for discussion and appreciate that Hively has an open ear for our concerns."

-Hively Provider



Supporting Tri-Valley
Child Care Providers

241 FAMILY CHILD CARE HOME, LICENSED & EXEMPT CENTERS

\*58 NEWLY RECRUITED FAMILY CHILD CARE HOMES & CENTERS

+2,276 NEW CHILD CARE SPACES CREATED

108 PROVIDER TRAININGS; BOOK CLUB MEETINGS; LISTENING SESSIONS







# **Hively Mental Health**

Clinical Therapy Services
San Leandro, Pleasanton & Oakland



- **2,527 INDIVIDUAL THERAPY SESSIONS**
- **№ 93 FAMILY-OR-GROUP THERAPY SESSIONS**
- **486 GENERAL ASSISTANCE EVALUATIONS**
- \* 15 LICENSED & ASSOCIATE THERAPISTS
- **8 CLINICAL TRAINEES**

Hively Mental Health provides affordable (medi-cal and sliding scale fee), high quality, professional counseling services for a variety of challenges affecting the emotional health and well-being of individuals and their families. Hively clinicians are licensed Marriage & Family Therapists (LMFT) and pre-licensed clinical trainees. Our services are open to the public.

"I am working with an adult client that has suffered significant trauma. Most of our meetings are my witnessing her pain and validating her experience. At the end of every meeting, she says, "I appreciate you, Sue." This helps me to know that listening and validating is helping her to feel heard and understood. And being heard and understood is healing."

-Sue Denny, LMFT

"My client was struggling with stage-of-life issues with her youngest child leaving for college. She shared that having a space to talk and sort out her feelings and worries has been very helpful." -Hively Therapist



Training the Next Generation of Mental Health Professionals...

Nearly 2 million Californians don't receive needed mental healthcare.

Hively's clinical trainee program ensures that the mental health workforce expands to meet the growing need. Our pre-licensed therapists receive support from experienced staff, while working with clients. This practicum helps them accrue the hours needed for licensure.



# A Year of Community Giving Thank you!

• In-Kind Donations: 654

• Volunteers: 466

Volunteer Hours: 2,107

For a full list of donors, please scan







# THANK YOU!



# 🧼 Child Care Partners, Corporate Donors & Community Supporters 🦤



4C's Alameda County

Alameda County Child Abuse Prevention Council

Alameda County:

- -Behavioral Health Service
- -Early Care & Education Planning Council
- -Health Care Services
- -Office of Education
- -Public Health Department
- -Social Services Agency
- -Child Welfare

Albertsons Companies

Amador Valley High School:

- -Cross Country Team
- -Interact Club

Assemblymember Rebecca Bauer-Kahan

Assemblymember Mia Bonta

Assemblymember Liz Ortega

AT&T

**BANANAS** 

Boys Team Charity-Pleasanton

California Child Care Resource and Referral Network

California Connect Homes

California Department of Education

California Department of Social Services

California Family Resource Association (CFRA)

California High School:

- -Interact Club
- -National Volunteer & Leadership Program

Cheza Nami

Child Care Law Center

Child Care Providers United

Child Care Resource Center

Children's Emergency Food Bank

City of Dublin

City of Livermore

City of Pleasanton

Clorox

CocoKids

Community Health & Education Fund (CHEF)

Diablo Day Camp-Little Hills

Davis Street Community Center

Directors of the Valley

Dublin High School- DubLead

**Dublin Library** 

Dublin San Ramon Women's Club

East Bay Community Foundation

First 5 of Alameda County

Foothill High School- Humanity First Club

Free to Be Me Child Care

Fremont Family Resource Center

Girl Scout Troop 31977

Hindu Community & Cultural Center

Informing Change

John Knox Presbyterian Church

Learn & Play Montessori School

Livermore Fire Department

MCT- Care Wait

Medallia

My Child Care Plan (MCCP)

National Charity League-Pleasanton

**Networking Plus** 

Nina Pomeroy Photography

Oakland Literacy Coalition

Oakland Starting Smart & Strong

Parent Voices Oakland

Parent Voices Statewide

PJ Library Bay Area

Resurrection Lutheran Church

Safeway

St. Joseph School

St. Philip Lutheran Church

St. Raymond Catholic Church

Samuel Merritt University School of Nursing

Service Employees International Union

Stanford Health Care Tri-Valley

StopWaste

Sunlight Giving

Team Lewis Foundation

Thriving Families California (Formerly CAPPA)

Tree of Life Learning Center

Tri-Valley Non-Profit Alliance

U.S. Representative Mark DeSaulnier

U.S. Representative Eric Swalwell

United Way Bay Area

Valley Family Child Care Association (VFCCA)



# The Future of Hively: 2024 and Beyond

# FAMILY NAVIGATION SERVICES \*\*



In 2024, we're working to build and staff a fullservice Family Navigation Program. Family Navigation Assistants help parents make a plan for their family's general prosperity and wellness; help them locate and enroll in additional services; and provide job search skills and resources while ensuring families get the help they need not just one-time, but for as long as they need it.

# PEER COACHES



In 2024, we're building a training program for non-licensed peer coaches. As more families seek mental health assistance, more specialists are needed. Trained Peer Coaches are designed to work with families for low stakes general counseling and interventions as a no cost means to get families the mental health support they need and deserve.

# FOOD, DIAPERS, RESOURCES



We continue to expand operations at our Family Resource Centers in Dublin, Oakland and Fremont. In fiscal year 2022-23 we supported 2,405 households with basic necessities. such as food, clothing and housewares, and distributed over 128,000 diapers!



# FIND THE FAMILIES **\***



There are 100,000 Alameda County families that qualify for child care assistance. Our work involves outreaching those families and connecting them with support. Child Care is the work that makes all other work possible. When families get access to affordable, high quality child care, they go to work, school or training and have a greater opportunity to impact their family's general prosperity and health.

# EARLY CHILDHOOD MENTAL HEALTH 🗼



It's never too early to pay attention to a child's mental health in order to bolster early emotional and social development. Our program initiatives for early childhood mental health will include: support for parents & caregivers to understand and assist in a child's mental health journey; teaching of age-appropriate emotional selfregulation skills; and the development of a subgroup of therapists who specialize in early mental health needs for children ages zero to five.

# Hively Offices

#### **Hively - Main Office**

7901 Stoneridge Drive, Suite 150 Pleasanton, CA 94588 925-417-8733

# Hively - Oakland

111 Myrtle Street, Suite 102 Oakland, CA 94607 510-568-0306

# Hively - Alameda Co Social Services

2000 San Pablo Avenue, Room 138 Oakland, CA 94612 510-568-0306

# **Hively-Livermore**

164 N. L Street Livermore, CA 94550 925-417-8733

# Hively - Fremont Family Resource Center

39155 Liberty Street, Suite D450 Fremont, CA 94538 510-775-4439

#### **Hively - Eastmont Town Center**

6955 Foothill Boulevard, Suite 100 Oakland, CA 94612

# Hively Resource Centers

## **Hively - Family Resource Center**

7066 Village Parkway Dublin, CA 94568 925-417-8733

# **Hively - Family Resource Center**

111 Myrtle Street, Suite 102 Oakland, CA 94607 510-568-0306



# Hively Mental Health

# Hively Mental Health - Pleasanton

7901 Stoneridge Drive, Suite 150 Pleasanton, CA 94588 925-417-8733

## **Hively Mental Health - Oakland**

111 Myrtle Street, Suite 102 Oakland, CA 94607 510-568-0306

# **Hively Mental Health - San Leandro**

2208 San Leandro Boulevard San Leandro, CA 94577 510-483-6715

Your donation helps support new and existing Hively program initiatives which provide critical assistance to Alameda County families-in-need. THANK YOU!

# Scan the QR code below or go to:

# BeHively.org/donate





Hively is a 501(c)(3) nonprofit organization. Your donation is tax-deductible.

EIN # 94-2379571

# Follow us to learn more and be part of our journey!







